



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 18th April 2018

Email:

Email:foi@secamb.nhs.uk

Dear ,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/12/37.

You requested the following information, please also see our response below:

1. How many serious untoward incidents were recorded by your organisation in (i) 2016/17 and (ii) from 1/4/2017 to the date of this e-mail, where the degree of harm was recorded as "severe" or "death"?

From 01/04/16 to 31/03/17 there were 83 incidents recorded but only 59 declared as a 'Serious Incident'

From 01/04/17 to 02/01/18 there were 84 incident recorded but only 68 incidents declared as a 'Serious Incident'

Serious Incidents: events in health care where the potential for learning is so great, or the consequences to patients, families and carers, staff or organisations are so significant, that they warrant using additional resources to mount a comprehensive response. Serious Incidents include an act or omission that results in; unexpected or avoidable death, unexpected or avoidable injury resulting in serious harm (including those where the injury required treatment to prevent death or serious harm).

2. How many serious untoward incidents were recorded by your organisation in (i) 2016/17 and (ii) from 1/4/2017 to the date of this e-mail, where the degree of harm was recorded as "severe" or "death" AND where there was either a delay in the ambulance arriving at the incident scene or a delay in the ambulance handing the patient over to a hospital?

There were 25 incidents in 2016/17 and 20 incidents from 01/04/17 to 02/01/18

3. Please provide me with a brief summary of each of the incidents in Q.2 stating (i) the degree of harm recorded and (ii) a brief summary of the incident including how long the delay was and why the delay occurred and the consequences for the patient of the delay.

Grade of Harm	2016/17	2017/18*
Death (caused as direct result of incident)	7	8
Severe (Injured party sustained permanent or long term harm)	18	12

*Please note this data is up to and including 2nd January 2018

Unfortunately, we are unable to provide any further information as this may be identifiable to individuals and is exempt under Section 40 (2)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust